



To Out Patients,

Our patient's health and safety is of utmost importance to us. In light of recent events taking place globally and locally regarding **COVID-19 (Coronavirus)**, our team would like to advise everyone on basic precautions that should be taken in addition to those set forth by the CDC.

For now, we ask all of you for your compliance in keeping everyone healthy and safe. If you have any of the following symptoms, please call and reschedule your appointment:

**Fever
Cough
Runny Nose
Flu-like Symptoms
Shortness of Breath**

- **If you are caring for a family member who exhibits the above symptoms, please call and reschedule your appointment**
- **If you arrive for your scheduled appointment and you are visibly symptomatic, NEOS reserves the right to refuse treatment and reschedule you for a later date in order to protect other patients, our staff and your own well being.**
- **Additionally, if your children are home due to a quarantined school closing or a sickness, please do not bring them with you to your appointment.**
- **As of April 13, 2020 we will no longer allow visitors at appointments.**

Thank you in advance for your compliance. We hope everyone stays safe and healthy through the upcoming weeks!

Best Regards, Your Team at New England Orthopedic Surgeons